

USA local returns.

To make it convenient for our U.S. customers, we have set up a local return address. Now you can receive a refund or web credit with ease!

return address:

Princess Polly Returns
7950 Woodley Ave
Unit A, Suite 133175
Van Nuys, CA 91406

love it, or your money back!

We want you to love your new purchase. If you don't, simply fill in the form on the back of this for a refund or web credit. Web credits can be used to make a new purchase (within 12 months).

how to return.

1. Complete the form on the back of this page.
2. Post the items you wish to return along with this completed form to the address above.

please note.

You must return your item within 30 days of receipt.

Returns must be received in original condition, unwashed, with all tags attached.

For hygienic reasons cosmetics, earrings, undergarments cannot be returned. All swimwear returns must have their hygiene seal intact. If you believe your item is faulty, please contact us: hi@princesspolly.com.au

once we receive your item.

We process returns within 5 days of receiving them. We will send you an email to let you know we have given you a refund or web credit.

contact us.

For any questions or concerns you may have, please contact us via email: hi@princesspolly.com.au or by phone: +61 7 3123 4030 and we will be happy to assist!

return form.

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your details.

Your Name: _____ Order Number: _____

please list the items you are returning.

Item Name	Reason Code

Reason Codes:

1=Don't like it 2=Too short 3=Too small 4=Too big 5=Not as pictured 6=Faulty

i would like:

- A refund
- A web credit

contact us.

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* Shipping costs are not refundable.
Web credits are valid for 12 months.